

February 25,2022

CHANCES PRINCE RUPERT
COMMUNICABLE DISEASE
HEALTH AND SAFETY PLAN



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COMMUNICABLE DISEASE HEALTH AND SAFETY PLAN

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1. Guest Capacity

Chances Prince Rupert has a total occupancy of 357 guests between bingo, Don Cherrys Restaurant, and the slot floor

2. Cleaning

Chances Prince Rupert will adhere to existing PHO guidelines and protocols for cleaning. Stringent cleaning processes will be in place and are essential to keeping patrons and employees safe.

2.1 Slot Machines

Slot machines will have a full clean preformed twice a day, once prior to opening and once at shift change taking particular care of high touch points on each machine. Once the facility is in operation slot machines will be disinfected regularly throughout the day. As an added precaution patrons will be asked to leave their chairs pushed out after they are done on a slot machine to signal cleaning staff this machine requires sanitization.

2.2 Bingo

Bingo surfaces, terminals, gaming equipment, will be cleaned before and after the bingo session. During scheduled breaks in the session all empty terminals and tables will be disinfected.

2.3 Other touch surfaces

Chances Prince Rupert will be including its cleaning procedures in areas that are used by multiple employees and / or patrons

3. Sanitization

Where possible hand sanitizer dispensers have been upgraded to touchless units and additional units in key areas have been added.

4. Signage

4.1 Health & Safety Messaging

Website Messaging – It is important to keep patrons informed about what Chances Prince Rupert is doing to keep them safe. The Chances Prince Rupert team will provide messaging to support

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player health and safety. This will ensure there is a consistent messaging to reinforce the importance of the application of health and safety practices.

Gaming Floor Signage – Signage will be used to support the health and safety measures and highlight hygiene etiquette. Signage will be posted at entrances, on the gaming floor and back of house (BOH) as reminders of the rules for entry to the property. Visuals and messaging will be created that can constantly be shown on digital screens. These images and messages will be constantly monitored and updated after opening to ensure patrons receive relevant and current information for best practices.

4.2 Site Signage

Signage outside facilities, at entrances, on the gaming floor, bathrooms and other guest areas will be used to reinforce health and safety and provide patrons reminders on health and safety protocols.

4.3 Floor Signage for Physical Distancing Spacing

Floor markers will identify and reinforce physical distancing in strategic areas on the gaming floor and will be used to remind patrons to allow distance between themselves and other parties. These areas will include locations such as entrances, areas where patrons line up, and washrooms.

5. Vaccine Passport

By order of the Provincial Health Officer (PHO), proof of vaccination is required to access some events, services, and businesses. You must have two doses of a COVID-19 vaccine. Your passport will be scanned upon entry to Chances.

6. Employees

6.1 Health & Safety Delegate

The General Manager and Assistant General Manager will act as our Health and Safety Coordinators and assist employees with implementing proper protocols, answer questions, provide educational materials and to whom incidences will be reported.

Employees will be provided a list of resources to reference, which will include, but not be limited to:

- key medical, mental health and other personal assistance websites and phone numbers
- approved and up to date sources for COVID-19 Information
- updates on changes to business operations as they occur.



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6.2 Employee Shifts

Chances Prince Rupert will where possible stagger the start and finish time of employee shifts to allow for physical distancing. Breaks for employees will also be staggered to prevent congregation of employees. The break room will have the ability to seat three people at safe distances during their break.

6.3 Back of House Physical Distancing

Employees will be expected to adhere to physical distancing requirements in areas on the gaming floor and in the back of house (BOH) employee only areas.

6.4 Training

It is critical for employees to be trained on new ways of interacting with patrons and dealing with other personal interactions. Chances Prince Rupert has established various training documents about circumstances related to COVID-19 that are to be reviewed and signed off on by each employee upon hire.

We will ensure all employees are trained on:

- How to protect themselves, and others
- The proper cleaning and disinfecting procedures set forth in the BC CDC's guidance
- How to prevent the spread of infectious disease, including, without limitation, physical distancing, handwashing, and not spreading germs at work
- Proper protocols on how to respond to all presumed cases of COVID-19

6.5 Hygiene

The practices of hygiene and hand washing help keep patrons and staff safe. Signage will be placed throughout the site as a reminder of hygiene practices, such as proper handwashing and avoiding touching their faces. Management will reinforce the importance of adhering to these practices.

Hand sanitizer will be made available for employees to use throughout all site areas.

PATRON SAFETY

Chances Prince Rupert's message to the public will be clear that the safety of patrons and employees is our first priority. It is important that the public know that Chances Prince Rupert is adjusting their operations to ensure physical distancing and safety in alignment with the PHO.



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CONCLUSION

These guidelines were established based on the information available at the time of creation. It is anticipated processes will evolve and these guidelines will be revised based on experience from other jurisdictions and official guidance and recommendations from the BC CDC, B.C. Ministry of Health, WorkSafeBC and Dr. Bonnie Henry in relation to preventing the spread of COVID-19. BCLC will keep Chances Prince Rupert informed of any changes to the guidelines and Chances Prince Rupert will update the plans, as necessary.